## CASE STUDY of WORKFACE PLANNING

#### Rachelle MacNeill

Construction Engineer, Shell Canada

**COAA WFP Committee** 

### Linda Clary

Construction Planning Manager, Suncor Energy

**COAA WFP Committee** 

## **SESSION OVERVIEW**

Lessons from implementation on real projects

Shell: Mid-size projects

Suncor: Larger projects

"What-if" session: effects of lack of awareness by specific groups



## WorkFace Planning for Mid-Size Projects Lessons Learned

Rachelle MacNeill

Construction Engineer

Shell Canada Energy

Sept. 20, 2011

Unrestricted 3

## WorkFace Planning – Lessons Learned

Goal: Improve Productivity at the WorkFace



- Realized benefits on Cost/Schedule, Quality & Safety with ongoing projects
- Lessons Learned along the way.....

#### **Outline**

- WorkFace Planning Current Status
- Types of projects to implement WFP
- Focus Areas
- Lessons
  - Owner Roles
  - Front-end Preparations
  - Construction Scope of Work / Contractual Requirements
  - Safety
  - Organization & Support
  - Training
- Benefits Realized

## Shell Canada Energy – Project Divisions

- Major Projects (>500 Mln\$)
  - Incorporating WFP
  - Leveraging COAA and systems of EPC/Construction Contractors.
  - No 'Global' guideline developed for WFP



- Onshore Projects (<500 Mln\$)</li>
  - Range of Complexity & Size
  - <\$10M to \$200-\$300M+</p>
- Site Projects (smaller, less complex)

## Onshore Projects – Incorporating WFP

- Onshore Projects
  - <500 Mln\$</p>
  - Range of complexity & risk
    - a) One-off (tailings, infrastructure, pilots, plant mods etc.)
    - b) Field Development (gas plants, pipelines, compressor stations)
    - c) Small, Repeater Projects (e.g.wellsites)
- "Right-Sizing" WFP model to fit the size/complexity of the project.
- Improving key Supporting Deliverables in the Front-End

## WorkFace Planning - Implementation

- Begin with the End in Mind
  - System turn-over drives Construction
  - Construction drives Engineering & Procurement



- EWPs are Engineering deliverables
- CWPs & FIWPs are Construction deliverables
- WFP Model is process based with:
  - Organizational Framework
  - Rules & Process Flowchart
  - Templates, Tools, Tracking & Reporting

## Current Status – WFP Uptake

- Different uptake, understanding and capacity across our businesses wrt WorkFace Planning.
- WFP Procedures developed for each project/development area
  - Builds on COAA guidance
  - Shell specific requirements (Safety, QC, tracking/reporting & audit)
  - Include Front-end requirements, precursors to FIWPs.
- Improve on key pre-requisites:
  - EWPs Engineering Work Packages (**Engineering** Deliverable)
  - CWPs Construction Work Packages (Construction Deliverable)

### Lesson: Owner Involvement and Leadership

- Owner involvement and leadership is key
- Owner needs to understand WorkFace Planning model and front-end support requirements.
   (don't just refer to the COAA website & walk away
- Engage Engineering and Construction Contractors as early as possible to address WorkFace Planning needs
- Owner Facilitated "Workshop" Sessions
- Start with manageable steps....



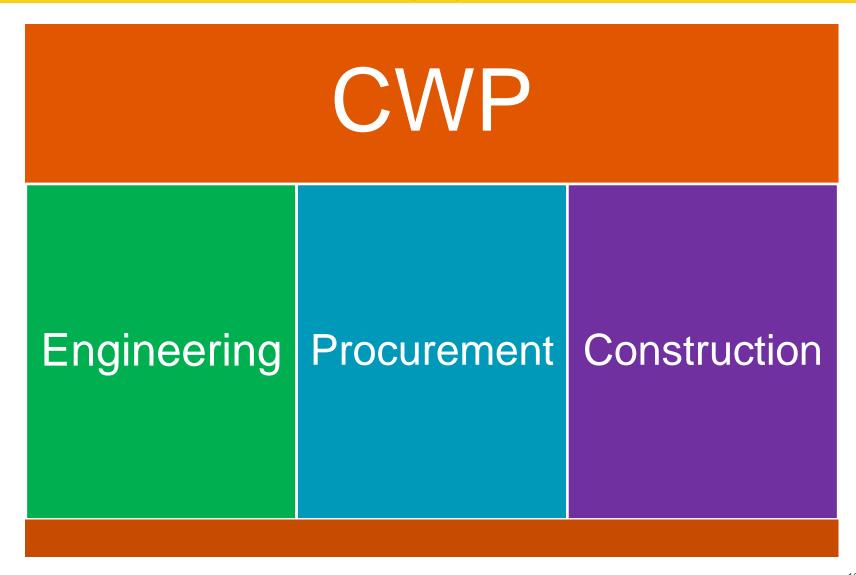
# Lesson: Clearly Define Path of Construction & Methodology

- Owner has primary responsibility in developing the Path of Construction or Construction Sequence.
- Input from disciplines & contractors
- Incorporates various constraints (seasonal, environmental/regulatory, procurement etc.)





## Lesson: Understand Engineering Work Packaging vs. Construction Work Packaging



## **CWP**

## Engineering

Scope of Work

IFC drwgs

Eng.Specs&Stds

Equipment/Materials

Vendor info

**Quality Instructions** 

Regulatory approvals/permits

Turnover Documents

Schedule (Level 3)

## Procureme

## nt

Long Leads

**RAS** dates

**Material Mgmt** 

**Expediting** 

Transportation

**Special Requirements** 

## Construction

**HSE/Safety** 

Manpower req.

Level 4 Schedule

QA/QC

**Construction Tools/Equip** 

**Heavy Lift Plans** 

Scaffold

Waste Mgmt

Interfaces/Coordination

## Lesson: Quality Engineering Work Packages (EWPs)

- Workshop with Engineering contractor to clearly specify content and quality for EWPs.
- Set expectations around EWP release plans:
  - Aligned with the Construction Sequence
  - Contracting strategy incorporated
  - Preliminary-EWP release to construction
- Tracking and Reporting on EWP progress
- KPIs for EWP completion & quality

## Lesson: Quality Construction Work Packaging

- Prior to mobilization, Construction contract awarded, hold an engagement session with:
  - Owner (PM/PE, HSE, CM, C&P, PS etc.)
  - Engineering firm
  - Construction contractor
  - ...to clearly specify **content** and **quality** for CWPs
- Build upon EWPs incorporating:
  - Safety, Quality Control, Manpower estimates, Scaffolding, Special construction equipment etc.
- Set expectations around interface with Engineering, preliminary-EWP release, and CWP development and release plans.
- Understand & agree on tracking/reporting & KPI requirements

## Lesson: Construction Scope of Work includes WFP

- As part of the bid process, include specifics on requirements for WorkFace Planning in the Scope of Work.
- Refer to **COAA** website, BUT....don't stop there.
- Company/Project specific expectations include:
  - Organization, including Roles & Responsibilities
  - CWP content & quality
  - FIWP content & quality
  - Tracking & Reporting, including KPIs (e.g. FIWP backlog req'm)
  - Audit Requirements
  - Sub-Contractor requirements

# Lesson: Safety details for Field Installation Work Packages

- Construction Practices/Procedures (CPPs)
  - SimOps review for Construction
  - Catalogue of required CPPs (ID and Develop early)
- Sufficient detail in each Job Hazard Analysis (JHA);
   Reference in FIWPs



## Lesson: WorkFace Planning Organization

- Ensure sufficient planners have been assigned to the project
  - WFP Lead
  - Enough of the right Planners
  - Adequate competency



Ensure planners are brought on board in time
 & trained in the systems/tools required.



- Minimize Turnover of Planning staff
  - Better understanding needs, roles & responsibilities

## Lesson: WFP Support Requirements

- Ensure sufficient support is provided including:
  - Planners sit together in the same trailer
  - Admin & data entry
  - Document control
  - Tools in place (databases, 3D models etc.)







### Lesson: Training

- Training for Owners Team
- Training for Construction Contractors
  - Supervisors, GF, Foreman on WFP fundamentals
- Training for Sub-Contractors
  - Understand WFP fundamentals
  - Specific requirements for project (QC, tracking, reporting etc.)



### Lesson: Benefits are Real

- Foremen are getting more time with the crews
- Direct impact on productivity
- More predictable Cost & Schedule
- Better morale, less frustration
- Improved Safety performance







### Summary

- Right-size for Mid-size projects
- Owner has a key role in driving WFP
- Front-End preparations
- Contractors are aligned
- Clarity in Contracts & Construction Scope of Work
- Staff Owner and Contractor organizations adequately to support WFP (capacity & competence)
- Safety is adequately addressed in work packages
- Support is in place (admin, hardware, software, DCC)
- Training

#### Realize Benefits

## Thank-you

